

# Customer Service Contacts



Country	Customer Service Email (Institutional)	CS Phone (Institutional)	Customer Service Email (F&B)	CS Phone (F&B)
Albania	exportwarsaw@diversey.com	(+48) 22 16 11 708	exportwarsaw@diversey.com	(+48) 22 16 11 708
Argentina	pedidos.arg.84@diversey.com	(+54) 11 5984-5928	pedidos.arg.82@diversey.com	(+54) 11 5984-5955
Australia	aucustserv@diversey.com	1 800 647 779	aucustserv@diversey.com	1 800 647 779
Austria	cs-fo-at@diversey.com	(+43) 01 60 557 888	cs-fo-at@diversey.com	(+43) 01 60 557 888
Belarus	exportwarsaw@diversey.com	(+48) 22 16 11 708	exportwarsaw@diversey.com	(+48) 22 16 11 708
Belgium	customerservice.belgium@diversey.com	(+32) 1 661 7777	FBA.cs@diversey.com	(+32) 3 024 76880
Belgium	cs-trade.be@diversey.com	(+32) 1661 7777	FBA.cs@diversey.com	(+32) 302476881
Bolivia	pedidos.arg.84@diversey.com	(+54) 11 5984-5928	pedidos.arg.82@diversey.com	(+54) 11 5984-5955
Bosnia Herzegovina	exportwarsaw@diversey.com	(+48) 22 16 11 705	exportwarsaw@diversey.com	(+48) 22 16 11 705
Brazil	sac.br@diversey.com	0800 77 999 12	sac.br@diversey.com	0800 77 999 12
Bulgaria	exportwarsaw@diversey.com	(+48) 22 16 11 705	exportwarsaw@diversey.com	(+48) 22 16 11 705
Canada	Direct: cacustomers.dlna@diversey.com Distributors: distributoranddirect@diversey.com	(+1) 800 842 2341 (Direct) (+1) 800 668 7171 (Distributors)	foodandbeveragescs@diversey.com	(+1) 800 233 1000
Chile	pedidos.cl.81@diversey.com	(+56) 22713-1132	pedidos.cl.85@diversey.com	(+56) 22713-1132
China		(+86) 021 5050 9900		(+86) 021 5050 9900
Colombia	pedidos.col.01@diversey.com	(+57) 1 50 89 096	pedidos.col.02@diversey.com	(+57) 1 50 84 940
Costa Rica	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Croatia	exportwarsaw@diversey.com	(+48) 22 16 11 705	exportwarsaw@diversey.com	(+48) 22 16 11 705
Czech Republic	objednavky.id-cz@diversey.com	(+420) 296 357 230	objednavky.id-cz@diversey.com	(+420) 296 357 230
Denmark	ordre.dk@diversey.com	(+45) 70 10 411 4	ordre.dk@diversey.com	(+45) 70 10 411 4
Dominican Republic	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Ecuador	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Egypt	customerservice.egypt@diversey.com	(+2) 22685101	customerservice.egypt@diversey.com	(+2) 22685101
El Salvador	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Estonia	exportwarsaw@diversey.com	(+48) 22 16 11 704	exportwarsaw@diversey.com	(+48) 22 16 11 704
Finland	myynti@diversey.com	(+358) 20 4747 220	myynti@diversey.com	(+358) 20 4747 220
France	commandes.directparis@diversey.com commandes.directprovince@diversey.com commandes.indirect@diversey.com france-export@diversey.com conexiom.fr@diversey.com (internal use)	(+33) 2 18 97 10 00 (choose 1 or 2)	commandes-food@diversey.com conexiom.fr@diversey.com (internal use)	(+33) 2 18 97 10 00 (choose 3)
Germany	h-i.de@diversey.com	(+49) 62 1875 7240 (Direct) (+49) 62 1875 7360 (Distributors)	food.de@diversey.com	(+49) 62 1875 7410
Ghana	customerservice.ghana@diversey.com		customerservice.ghana@diversey.com	
Greece	customerservice.greece@diversey.com	(+30) 21 0 6385913 /14/15/19	customerservice.greece@diversey.com	(+30) 21 0 6385913 /14/15/19
Guatemala	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Honduras	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Hong Kong		(852) 2308 0188		(852) 2308 0188
Hungary	orders-hu@diversey.com	(+36) 23 509 200	orders-hu@diversey.com	(+36) 23 509 200
India	naomi.valles@diversey.com	(+91) 22488 14269	jitesh.shetty@diversey.com	(+91) 22488 14254
Indonesia	id.customerservice@diversey.com	(+62) 21 5290 1961	id.customerservice@diversey.com	(+62) 21 5290 1961
Ireland (Republic)	dublin.orders@diversey.com	(+353) 161 40013	dublin.orders@diversey.com	(+353) 161 40013
Israel	Yasmin.tal@diversey.com	(+972) 8 932 3777	ofra.doron@diversey.com	(+972) 8 932 3777
Italy	ordini_retail_gc@diversey.com, ordinindiretto@diversey.com,	(+39) 039 959 1150	ordinifood-swp@diversey.com,	(+39) 039 959 1150
Jamaica	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Kaliningrad	exportwarsaw@diversey.com	(+48) 22 16 11 704	exportwarsaw@diversey.com	(+48) 22 16 11 704
Kazakhstan	exportwarsaw@diversey.com	(+48) 22 16 11 708	exportwarsaw@diversey.com	(+48) 22 16 11 708
Kenya	customerservice.kenya@diversey.com	(+254) 722 754 074	customerservice.kenya@diversey.com	(+254) 722 754 074
Korea		(82) 02 3416 3000		(82) 02 3416 3000
Latvia	exportwarsaw@diversey.com	(+48) 22 16 11 704	exportwarsaw@diversey.com	(+48) 22 16 11 704
Lithuania	exportwarsaw@diversey.com	(+48) 22 16 11 704	exportwarsaw@diversey.com	(+48) 22 16 11 704
Macedonia	exportwarsaw@diversey.com	(+48) 22 16 11 705	exportwarsaw@diversey.com	(+48) 22 16 11 705
Malaysia	my.customerservice@diversey.com	(+60) 33 099 2305	my.customerservice@diversey.com	(+60) 33 099 2305
Mauritius	customerservice.kenya@diversey.com	(+230) 594 16872	customerservice.kenya@diversey.com	(+230) 594 16872
Mexico	pedidos.mex.06@diversey.com	(+52) 55 4163 5573	pedidos.mex.01@diversey.com	(+52) 55 4163 5570
Moldova	exportwarsaw@diversey.com	(+48) 22 16 11 708	exportwarsaw@diversey.com	(+48) 22 16 11 708
Montenegro	exportwarsaw@diversey.com	(+48) 22 16 11 708	exportwarsaw@diversey.com	(+48) 22 16 11 708
Morocco	customerservice-maroc@diversey.com	(+212) 522 756 506	customerservice-maroc@diversey.com	(+212) 522 756 506
Netherlands	customerservice.nl@diversey.com	(+31) 30 2476885	FBA.cs@diversey.com	(+31) 30 2476880
Netherlands	cs-trade.nl@diversey.com	(+31) 30 2476887	FBA.cs@diversey.com	(+31) 30 2476881
New Zealand	customerservices.nz@diversey.com	0800 803 615	customerservices.nz@diversey.com	0800 803 615
Nicaragua	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Nigeria	customerservice.nigeria@diversey.com	(+234) 814 041 3215	customerservice.nigeria@diversey.com	(+234) 814 041 3215
Panama	pedidos.ca.01@diversey.com	(+57) 1 50 89 096	pedidos.ca.01@diversey.com	(+57) 1 50 84 940
Paraguay	pedidos.arg.84@diversey.com	(+54) 11 5984-5928	pedidos.arg.82@diversey.com	(+54) 11 5984 5955
Peru	atencionpedidosperu@diversey.com	(+51) 01 641 96 49	atencionpedidosperu@diversey.com	(+51) 01 641 96 49
Philippines	ph.customerservice@diversey.com	(+63) 2 8540 0960	ph.customerservice@diversey.com	(+63) 2 8540 0960
Poland	zamowienia@diversey.com	(+48) 221 611 702	zamowienia@diversey.com	(+48) 221 611 702
Portugal	pt.encomendas@diversey.com	(+351) 219 157 000 - Line 2	pt.encomendas@diversey.com	(+351) 219 157 000 - Line 1
Romania	comenzi.romania@diversey.com	0800 8000 81	comenzi.romania@diversey.com	0800 8000 81
Russian Federation	il-cs-vol@diversey.com	(+7) 800 770 7252	il-cs-vol@diversey.com	(+7) 800 770 7252
Rwanda	customerservice.rwanda@diversey.com	(+250) 782 337 619	customerservice.rwanda@diversey.com	(+250) 782 337 619
Saudi Arabia	customerservice.ksa@diversey.com	800 850 0754	customerservice.ksa@diversey.com	800 850 0754
Serbia	exportwarsaw@diversey.com	(+48) 22 16 11 705	exportwarsaw@diversey.com	(+48) 22 16 11 705
Seychelles	customerservice.kenya@diversey.com	(+254) 722 754 074	customerservice.kenya@diversey.com	(+254) 722 754 074
Singapore	sg.customerservice@diversey.com	(+65) 3165 089	sg.customerservice@diversey.com	(+65) 3165 089
Slovakia	objednavky.jd-sk@diversey.com	(+421) 249 289 230	objednavky.jd-sk@diversey.com	(+421) 249 289 230
Slovenia	orders.slovenia@diversey.com	(+38) 623207026	orders.slovenia@diversey.com	(+38) 623207026

South Africa	sa.ordersdc@diverseway.com	(+27) (0)11 871 9000 - option 2 for CS	sa.ordershs@diverseway.com	(+27) (0)11 871 9000 - option 2 for CS
Spain	es.pedidos@diverseway.com	(+34) 900.533.814 - Line 2	food.es@diverseway.com	(+34) 900.533.814 - Line 1
Sweden	kundtjanst@diverseway.com	(+46) 8 77 99 300	kundtjanst@diverseway.com	(+46) 8 77 99 300
Switzerland	vad.ch@diverseway.com	(+41) 719692200 (German) (+41) 719692400 (Italian) (+41) 719692300 (French)	vad.ch@diverseway.com	(+41) 719692200 (German) (+41) 719692400 (Italian) (+41) 719692300 (French)
Taiwan		(+886) 2 87514888 ext.61		(+886) 2 87514888 ext.61
Tanzania	customerservice.tanzania@diverseway.com	(+255) 756 666600	customerservice.tanzania@diverseway.com	(+255) 756 666600
Thailand	thcs@diverseway.com	(+66) 2108 8100 Ext. 3	thcs@diverseway.com	(+66) 2108 8100 Ext. 3
Turkey	musterihizmetleri@diverseway.com	(+90) 216 578 64 00	musterihizmetleri@diverseway.com	(+90) 216 578 64 00
Uganda	customerservice.kenya@diverseway.com	(+256) 780 293618	customerservice.kenya@diverseway.com	(+256) 780 293618
Ukraine	exportwarsaw@diverseway.com	(+48) 22 16 11 708	exportwarsaw@diverseway.com	(+48) 22 16 11 708
United Arab Emirates	customerservice.uae@diverseway.com	8000 321065	Customerservice.MiddleEast@diverseway.com	8000 321065
United Kingdom - Direct	customercare-zenith@diverseway.com orders-zenith@diverseway.com sales@shorrocktrichem.com orderuk@twisterpad.com	Zenith: +44 1707270260 Diversey Manchester: +44 1942 875 325 Twister:+44 1707 524430		
United Kingdom - Indirect	customerservice.uk@diverseway.com TASKI.uk@diverseway.com abp.consignment@diverseway.com	0800 525 525	foodgroup.uk@diverseway.com	0800 525 525 Option 4
United States	Direct: cacustomers.dina@diverseway.com Distributors: distributoranddirect@diverseway.com	+1 800 842 2341 (Direct) +1 800 668 7171 (Distributors)	foodandbeveragecs@diverseway.com	1 800 233 1000
Uruguay	pedidos.arg.84@diverseway.com	(+54) 11 5984-5928	pedidos.arg.82@diverseway.com	(+54) 11 5984-5955
Venezuela	pedidos.ca.01@diverseway.com	(+57) 1 50 89 096	pedidos.ca.01@diverseway.com	(+57) 1 50 84 940